

Policies

Policies

Our policies detail the guidelines and procedures for information collection, monetary collection and disconnection/reconnection protocols. All of our policies are developed in accordance with government legislation to ensure consistency and reliability of service.

Privacy and Freedom of Information Act

We believe in protecting the privacy and confidentiality of your personal information. The collection, use and disclosure of our customers' information is essential to our day-to-day business operations and because of this we commit to respecting and protecting the personal information you provide to us.

Our Privacy and Freedom of Information Act has been established to inform our customers about our practices and procedures concerning the collection, usage and disclosure of personal information. The policy details the ways in which we ensure the privacy, confidentiality and protection of your personal information.

To learn more about our privacy policy, please download and review the full details [click here](#).