

Moving

Move in/Move out?

Whether you are new to the area that EARTH Power services or are a current resident, your electrical connection and re-connection if you move is a primary concern to us. We want to make your move as easy and as efficient as possible.

For new customers moving into our service territory:

New customers moving into EARTH Power's service territory, follow this link for all you need to know and to set up your account with us.

For current customers moving within or out of our service territory:

Before you move out or within EARTH Power's service area, you must contact us to arrange to have the service at your current residence discontinued and your account closed. To avoid delays, please notify us at least 48 hours prior to your move out date. Here's how to do so.

If you have registered your current account with MyAccount, you can provide all the necessary information to us online through your MyAccount account prior to your move out date. If you do not have a MyAccount account, simply complete and submit the online Moving Request Form. If prefer to give this information to us over the phone, contact us at (519) 485-1820 or toll free at (877) 850-3128.