

# **Moving within our Territory**

## **Move in/Move out?**

Whether you are new to the area that ERTH Power services or are a current resident, your electrical connection and reconnection if you move is a primary concern to us. We want to make your move as easy and efficient as possible.

## **For current customers moving within or out of our service territory:**

Before you move into the ERTH Power service area, you must contact us to arrange to have the service at your current residence discontinued and your account closed. To avoid delays, please notify us at least 48 hours prior to your move in and/or out date.

## **For new customers moving into our service territory:**

As a newcomer to the ERTH Power service area, we want to ensure your electrical needs are met prior to your move in day. To avoid delays in connecting to your electrical service, please complete the online New Account Application Form 48 hours prior to your move in date. A security deposit may be necessary. For further information please review our Conditions of Service documents.

Please have the following information when ready to set up your new account:

- Account holder name
- Address

- Mailing address
- Phone
- Email
- Verification of ID (driver's license or social insurance number)
- Move in date

To determine whether or not you are eligible for a deposit exemption, EARTH Power Corporation will conduct a credit check on your behalf. A charge of \$15.00 will appear on your first bill regardless of the results of the credit check. For further information, download a PDF of our Credit Check Application Form.

**Please note:** We will advise you if we require a security deposit prior to your scheduled assessment and connection. For details on situations where this is required, please contact us.